

Georgia Southern University Digital Commons@Georgia Southern

Business Innovation Group News

Business, College of - College Publications

9-28-2011

Business Innovation Group (BIG) News

Georgia Southern University

Follow this and additional works at: <https://digitalcommons.georgiasouthern.edu/cob-big-news>

This article is brought to you for free and open access by the Business, College of - College Publications at Digital Commons@Georgia Southern. It has been accepted for inclusion in Business Innovation Group News by an authorized administrator of Digital Commons@Georgia Southern. For more information, please contact digitalcommons@georgiasouthern.edu.

Conflict Resolution Without Confrontation

September 28, 2011

Entrepreneur Food for Thought Series

Brought to you by:



Conflict Resolution Without Confrontation

Presented by:

Diane L. Katz, PhD

President, The Working Circle Teambuilding, Inc.

Thursday October 20, 2011, 11:30-1:00pm

Georgia Tech Savannah Campus, Rm. 255, PARB Building

FREE LUNCH PROVIDED

To attend, please sign up at <http://fftoc20.eventbrite.com> by Tuesday, October 18, 2011

.....

About the Presentation:

–Learn how a balanced, non-linear process can assist in the resolution of conflicts –The Working Circle

–Learn some basic communication skills to assist in the resolution of conflict

Dr. Katz, will offer an interactive presentation on how to resolve conflicts without confrontation. For those of us who have a hard time with conflict, or those of us who find ourselves caught up in conflict too often, this will be a highly informative session. The Working Circle®, an 8-step conflict resolving and problem-solving process, was developed by Diane when she got her PhD in Conflict Resolution. It is a highly unusual process, combining eastern and western thought, as well as masculine and feminine approaches. From cowboys to corporate executives, Diane has used The Working Circle® with great success, and brings it to this presentation for all to take home and apply in their personal and professional lives.

About the Speaker:

Diane Katz's passion is peace. Starting out as a drug counselor in New York City, then on to Wall Street as a Human Resources Executive for American Express, Chase, KPMG, and Alexander & Alexander, she has always pursued avenues of collaboration and compassion.

Dr. Katz has worked with organizations and professionals for over 40 years. With a Masters Degree in Organizational Psychology (Columbia) and a Ph.D. in Conflict Resolution (Union Institute), she has applied her education to organizations large and small. Diane has spoken to groups across the United States, Canada, Mexico, and Europe. She has spoken about decision-making, conflict resolution, communication, organization development, and professional development.

Dr. Katz started her consulting company, The Working Circle®, in 1995. The Working Circle provides organizational development, human resources, teambuilding, training and coaching to organizations. The Working Circle®, the process that Diane developed, assists groups and individuals in making decisions and resolving conflicts. Her book is, *"Win at Work! The everybody Wins Approach to Conflict Resolution"*. Diane was a winner of the Spirit of Philanthropy Award in Tucson in 2010.